ESL Life Skills: At the Doctor A1 – Test 1

Name: Class: Date: Score: / 30

Take this test online and check your answers instantly

Read each question and choose the best answer (A, B, C, or D).

Part 1: Words for the doctor's office

Choose the best word to complete each sentence.

1. My head hurts. I have a _____.
   A stomachache **B** headache **C** toothache **D** backache

2. I ate some old food. Now my _____ hurts.
   A ear **B** foot **C** stomach **D** eye

3. I see with my _____.
   A ears **B** nose **C** hands **D** eyes

4. I have a _____ throat. It hurts when I eat.
   A sore **B** sick **C** pain **D** hurt

5. My temperature is 102°F. I have a _____.
   A cut **B** cough **C** fever **D** backache

6. This is my first visit. I am a new _____ at this clinic.
   A patience **B** patient **C** patiently **D** patients

7. Please call the office to _____ an appointment.
   A do **B** take **C** make **D** say

8. I feel _____. I need to see a doctor.
   A sickness **B** sicks **C** sicking **D** sick

9. At the front desk, please show your insurance _____.
   A card **B** ticket **C** coin **D** letter

10. The _____ at the front desk answers the phone and makes appointments.
    A patient **B** receptionist **C** pharmacist **D** dentist

11. You buy your medicine at the _____.
    A library **B** bank **C** pharmacy **D** post office

12. I have a runny nose and I cough a lot. I think I have a _____.
    A cold **B** toothache **C** broken leg **D** sore foot

Part 2: Everyday conversations

Choose the best question, answer, or response to complete each conversation.

13. Receptionist: Good morning, Green Valley Family Clinic. How can I help you? Caller: _____
    A I'm fine, thank you. **B** I'd like to make an appointment, please.
    C Yes, I can help you. **D** See you later.

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14. Receptionist: What's the problem? Caller: _____

A It's on Main Street. **B** At 10:00.
C My ear hurts. **D** I'm Maria.

15. Receptionist: _____ Caller: L-O-P-E-Z.

A What is your phone number? **B** How old are you?
C When is your appointment? **D** How do you spell your last name?

16. Receptionist: What's your date of birth? Caller: _____

A Tuesday at 2:00 PM. **B** It's March 14, 1985.
C It's 555-0142. **D** Yes, I do.

17. Receptionist: Can you come on Monday at 9:30 AM? Caller: _____

A Yes, that's fine. **B** I'm sorry to hear that.
C My arm hurts. **D** You're welcome.

18. Doctor: How do you feel today? Patient: _____

A I'm 40 years old. **B** Yes, please.
C I'm at the clinic. **D** Not good. My back hurts.

19. Kofi: I have a bad headache. Ana: _____

A Great! Good job.
B Oh, I'm sorry. Do you need some medicine?
C Me too, thank you.
D No, you don't.

20. Receptionist: _____ Patient: Yes, here it is.

A Where is the pharmacy? **B** What time is it?
C Do you have your insurance card? **D** How are you today?

Part 3: Reading – An appointment card

Read the appointment card. Then choose the best answer.

GREEN VALLEY FAMILY CLINIC

428 Oak Street, Brookfield, TX 75099

Phone: 555-0147

APPOINTMENT CARD

Patient: Ahmed Karimi

Doctor: Dr. Sarah Okafor

Date: Thursday, 04/17/2025

Time: 10:15 AM

Please come 15 minutes early.

Please bring your insurance card and a photo ID.

Can't come? Please call us one day before your appointment.

21. Who is Ahmed's doctor?

A Ahmed Karimi **B** Dr. Green **C** Dr. Sarah Okafor **D** Dr. Oak

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22. What day is the appointment?

A Tuesday **B** Thursday **C** Saturday **D** Sunday

23. What time should Ahmed come to the clinic?

A 10:00 AM **B** 10:15 AM **C** 10:30 AM **D** 9:15 AM

24. What does Ahmed need to bring?

A His medicine and a pen **B** A photo and $15

C His apartment key **D** His insurance card and a photo ID

25. Ahmed has to work on Thursday morning. What should he do?

A Go to the clinic on Friday.

B Send a letter to Dr. Okafor.

C Call the clinic at 555-0147 before Thursday.

D Go to the pharmacy.

Part 4: Reading – A notice at the front desk

Read the notice. Then choose the best answer.

WELCOME TO GREEN VALLEY FAMILY CLINIC

When you arrive:

1. Check in at the front desk.

2. Show your insurance card and photo ID.

3. New patients: Please fill out a patient form. Write your name, address, ZIP code, phone number, and date of birth (MM/DD/YYYY).

4. Please sit in the waiting room. The nurse will call your name.

Copay: $20.00 for each visit. We take cash, checks, and credit cards.

Office hours:

Monday–Friday: 8:00 AM – 5:00 PM

Saturday: 9:00 AM – 12:00 PM

Sunday: Closed

26. Where do patients check in?

A In the waiting room **B** At the front desk

C At the pharmacy **D** In the parking lot

27. What do new patients write on the patient form?

A Their ZIP code **B** Their favorite food

C The doctor's phone number **D** Their job

28. When is the clinic closed?

A Monday **B** Friday **C** Saturday **D** Sunday

29. How much is the copay for one visit?

A $2.00 **B** $12.00 **C** $20.00 **D** $200.00

30. Lucia wants to see the doctor on Saturday. When can she come?

A At 2:00 PM **B** At 10:00 AM **C** At 5:00 PM **D** At 8:00 AM

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Answer key – ESL Life Skills: At the Doctor A1 – Test 1

1 B	2 C	3 D	4 A	5 C	6 B	7 C	8 D	9 A	10 B
11 C	12 A	13 B	14 C	15 D	16 B	17 A	18 D	19 B	20 C
21 C	22 B	23 A	24 D	25 C	26 B	27 A	28 D	29 C	30 B

Explanations

1. **B** – Pain in your head is a headache.
2. **C** – Bad food can make your stomach hurt.
3. **D** – We use our eyes to see.
4. **A** – We say 'a sore throat' when the throat hurts.
5. **C** – A high temperature is called a fever.
6. **B** – A person who sees a doctor is a patient; 'a' needs the singular noun.
7. **C** – In American English, we say 'make an appointment'.
8. **D** – After 'feel' we use the adjective 'sick'.
9. **A** – You show your insurance card at the doctor's office.
10. **B** – The receptionist works at the front desk.
11. **C** – A pharmacy sells medicine.
12. **A** – A runny nose and a cough are signs of a cold.
13. **B** – The caller tells the receptionist why they are calling.
14. **C** – 'What's the problem?' asks about your symptom.
15. **D** – The caller says letters, so the question is about spelling.
16. **B** – Your date of birth is the day, month, and year you were born.
17. **A** – 'Yes, that's fine' accepts the day and time.
18. **D** – The patient answers about how they feel.
19. **B** – We show we care and offer help when someone is sick.
20. **C** – 'Here it is' means the patient gives the receptionist something, like a card.
21. **C** – The card says 'Doctor: Dr. Sarah Okafor'.
22. **B** – The card says 'Thursday, 04/17/2025'.
23. **A** – The appointment is at 10:15 AM, and he must come 15 minutes early.
24. **D** – The card says to bring an insurance card and a photo ID.
25. **C** – The card says to call one day before if you can't come.
26. **B** – The notice says 'Check in at the front desk.'
27. **A** – The form asks for name, address, ZIP code, phone number, and date of birth.
28. **D** – The office hours say 'Sunday: Closed'.
29. **C** – The notice says 'Copay: $20.00 for each visit.'
30. **B** – On Saturday the clinic is open from 9:00 AM to 12:00 PM.

Notes for teachers: Use this test after teaching body parts, symptoms, and phone phrases for appointments. It targets common errors: confusing 'sore' with 'sick' or 'pain', using 'do' or 'take' instead of 'make an appointment', mixing up word forms (patient/patience, sick/sickness), and misreading times and dates on documents. For follow-up, have students role-play a phone call to the clinic and fill out a short patient form with their own information.

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